



Terms & Conditions (TNC):

- **Minimum order for each event is 50 pax.**
- **A minimum handling charge of RM 100 will be applied for each event.** Inclusive of transport within KL & PJ, basic plates & cutleries, and basic buffet line set up.
- **Additional handling charges are applied when:**
 - > Order below Minimum Order of RM3,000
 - For buffet catering, minimum handling charge of RM250
 - For meeting package, minimum handling charge of RM320
 - > Event venue is outside KL and PJ area
 - > Service provided at and before 7.30am or after 11 pm
 - > The difficulty level in delivery and setup conditions
 - > Duration for the event is extended beyond 3 hours
- **Service staff charge (cannot be waived):**
 - > 2 service staff per 30-40 pax
 - > RM80/service staff for 3 hours event
 - > RM120/service staff for 8 hours event
 - > Additional RM20/staff/hour for every additional hour. (Additional RM50/staff/hour for every additional hour after 12 am)
 - > Service staff charge shall be doubled on Sundays and public holidays.
- **Maximum duration for each event is 3 hours only.**
- **Our operations team will arrive and set up 45 mins before the event time, to ensure food quality and freshness.**
- **Food must be consumed within 4 hours upon the delivery to the event venue. House Of Taste will not be held responsible and liable for food safety and food quality issue in the event if the food is consumed after the stipulated time.**
- **Orders have to be 5 pax increments.**
- **All prices quoted are subject to 6% SST.**
- **Booking must be made at least 5 working days prior to the event date. Our working days are Monday to Friday, excluding public holiday.**
- **50% deposit is required upon confirmation of the booking and the remaining 50% must be made prior to the event date.**
- **Payment details: All Cheque should be crossed and made payable to THE HOUSE OF TASTE SDN. BHD.**
- **Bank accounts details:**

Public Bank: 3199 3517 29

Bank Account Name: The House Of Taste Sdn Bhd

- **When making payment, please indicate the stated quotation/invoice number and send us a copy of the banking transaction record.**
- **Cancellation within 5 working days prior the event is strictly non-refundable.**
- **Our management reserves the right to amend the menu, terms and conditions without prior notice to you.**

We look forward to serving you soon.

With our warmest regards,

House of Taste Catering Team